

Rental Terms & Conditions

Uptero Group Ltd

Last updated: 01/10/2026

These Rental Terms and Conditions ("Terms") set out the agreement between Uptero Group Ltd ("we", "us" or "our") and the customer named in the rental order ("you" or "your") for the hire of equipment. By placing an order, you agree to be bound by these Terms.

Nothing in these Terms affects your statutory rights under UK law, including the Consumer Rights Act 2015 where applicable.

1. Agreement

- 1.1. These Terms apply to all equipment hire transactions between us and you, unless otherwise agreed in writing.
- 1.2. Any alternative terms provided by you will not apply unless expressly agreed in writing.

2. Definitions

- 2.1. **Week** – 7 consecutive calendar days.
- 2.2. **Month** – 30 consecutive calendar days.
- 2.3. **Hire Start Date** – the date you receive the equipment. If delivery is made after 12:00pm, the hire will start on the following calendar day.
- 2.4. **Hire End Date** – the final day of the agreed rental period. The Hire End Date cannot fall on a Friday.
- 2.5. **Collection Date** – the next working day after the Hire End Date, when the equipment will be collected. Collection must take place before 12:00pm on the Collection Date.
- 2.6. **Daily Charge:**
 - 2.6.1. For weekly hires: $(\text{weekly hire charge} \div 7) + 20\%$.
 - 2.6.2. For monthly hires: $(\text{monthly hire charge} \div 30) + 20\%$.

3. Rental Charges

- 3.1. Hire charges are agreed before the rental begins and are invoiced in advance.
- 3.2. For hire periods longer than four weeks, we may invoice monthly or in full at the start of the hire, as agreed.
- 3.3. The minimum hire period is one week unless otherwise stated in the quotation.
- 3.4. Weekly hire is charged for a full seven-day week, including weekends and UK public holidays.
- 3.5. Monthly hire is based on 30 calendar days.
- 3.6. If the hire ends earlier than agreed, we reserve the right to charge for the full agreed period.
- 3.7. We may update charges (including delivery and collection) at any time during the hire period by giving you notice.

3.8. All time is chargeable, and all payments are due on demand unless agreed otherwise in writing.

4. Missed Collection Charges

4.1. If collection is missed because you fail to provide the equipment to the courier at the agreed time and location, we reserve the right to charge you an additional Daily Charge for each day until the equipment is successfully collected.

4.2. The Daily Charge will be calculated according to the rate defined in Section 2 and will be applied in addition to any re-collection costs charged by the courier.

5. Start and End of Hire

5.1. **Commencement:** The hire period starts on the Hire Start Date as defined in Section 2.

5.2. **Notifications:** You may nominate a contact person to receive reminders before the end of the hire period. These reminders do not remove your responsibility to confirm whether you wish to return or extend the hire.

5.3. **Termination:**

5.3.1. Hire will automatically terminate on the Hire End Date unless we have agreed otherwise in writing.

5.3.2. Before termination, we will contact you to confirm whether you wish to arrange collection or extend the hire period.

5.3.3. If you request collection, the equipment must be ready for collection by the courier on the agreed Collection Date as defined in Section 2.

5.3.4. If you return the equipment yourself, you remain responsible for it until it is received at our premises.

5.3.5. The equipment must be securely packaged to prevent damage in transit. If packaging is inadequate and results in damage, we reserve the right to recover the cost of repairs.

5.3.6. We may terminate the hire at any time by giving you 24 hours' written notice.

5.4. **Purchase Option:** If you decide to purchase the hired equipment, we will provide you with a written quotation. Any unused rental charges already paid will be deducted from the purchase price on a pro-rata (accrual) basis. The hire ends when you confirm acceptance of the quotation and proceed with the purchase.

6. Delivery and Collection

6.1. The delivery charge will be confirmed in the quotation.

6.2. Collection is optional and can be included in the quotation upon request.

6.3. If you arrange your own return, you are responsible for the equipment until it is received at our premises.

6.4. If the equipment is returned damaged, we reserve the right to recover from you the cost of restoring it to the condition it was in at the Hire Start Date.

7. Risk and Insurance

7.1. You are responsible for the equipment from the Hire Start Date until it is collected by our appointed courier (if we arrange collection), or received at our premises (if you return it yourself).

7.2. You must insure the equipment for its full replacement value during the hire period.

7.3. Any loss or damage must be reported immediately in writing and paid for within 30 days.

8. Payment Terms

8.1. Unless agreed otherwise in writing, all charges are payable before delivery.

8.2. Payments are not considered received until cleared in our bank account.

8.3. Credit terms may be withdrawn if we consider your payment record or financial position to be unsatisfactory.

9. Ownership

9.1. The equipment always remains our property unless clause 5.4 is applied and finalised.

9.2. You have no right to claim ownership or capital allowances.

10. Relation to General Terms & Conditions

These Rental Terms and Conditions apply specifically to the hire of equipment. They are in addition to, and should be read together with, our standard Uptero Group Ltd Terms & Conditions, which apply to all transactions. In the event of a conflict between the two, these Rental Terms and Conditions shall take precedence for matters relating to equipment hire.

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